

POCWG Identified Critical Issues to Address

-Identify Critical Issues and other Findings - Recommendations address Critical Issues and Findings

-Need to remark on identified findings/issues not addressed by recommendations due to limitation of BOS mandate for PCWG

1. Build on Strengths - Not a Department Problem but a Countywide System Problem
2. Courts are removed from oversight of Probation - only county in state where courts are not duly authorized body for oversight
3. County agencies, commissions, and departments operate in silos - very little communication between and or among entities
4. County agencies and departments respond to BOS directives - maintain day to day operations but little to no effort for self improvement or evaluation of outcomes
5. BOS directives tend to be in response to critical issues - reactive rather than proactive - when issues of great importance reach BOS county system severely impacted resulting in reports, recommendations, newly created county departments or staff/citizen working groups/commissions to identify and provide blueprint to prevent future occurrences - doesn't appear to be an effective way to provide high quality and effective county services particularly those related to Public Safety, Health, Education, Children and Family Services and Probation
6. Reports and recommendations have little to no follow through, lack strategic and work action plans that incorporate continued review and improvement based on data and outcomes - no multi/interdisciplinary interaction/communication
7. No central clearinghouse for reports and recommendations; no central database for information generated by community advocacy groups, higher education institutions, citizen advisory bodies, county commissions, departments or those directed by BOS.
8. Front end - need family centered - access to all county services relative to having successful rehabilitation to prevent re-offend actions
9. Primary goal connect dots for all allied agencies/organizations for integrated countywide service continuum
10. One case plan - multi-disciplinary allied agencies layered in - case manager - from low risk 236 youth to the most serious offender - follows youth in and out of system

11. Data system is not an information problem - it's a programming problem - data entry not intuitive - and data not entered in such a manner that it's useful - data is there - need integrated data system - PCMS is a workable system - programming needs to be re-tooled - one database that is firewalled so security access is based on need to know - information system must be a tool not a hindrance - not put together in a seamless way
12. LacoE does not have access to Probation PCMS - limited sharing of information
13. Need multi/inter-disciplinary infrastructure - assure continuum services - including screening and assessment
14. Programmatic piece to engage and empower to move program forward - accountability - different from monitoring compliance/engagement/outcomes
15. Probation work is not only Probation's responsibility - it's a countywide responsibility from Probation, Mental Health, Public Health, CBO's, LACO, local districts, dependency and delinquency agencies, etc.
16. Collective problem that needs collective solution - not department by department but countywide
17. County Service Integration Branch (SIB) was organized to coordinate county services for children and families (see SIB web page for specifics) - County services are siloed, non integrated - SIB is reactive to BOS directive - not pre-emptive - are they a useful county department based on BOS mandate and how they operate? - not much improved since their inception in 2000 - perhaps a better way to Integrate County Services for youth and families, including juvenile and adult probationers is through a restructuring of Coordinated Countywide Services - put resources into this restructuring?? Currently Project Based rather than Strategic countywide plan incorporating integrative methodologies - SIB no continued reviews updates or evaluation of outcomes built into recommendation to assure successful and effective implementation - once develop strategies hand off to county dept to implement and is no longer involved
18. No standards of operation for countywide services and integrated cross collaborative efforts for youth and families including juvenile and adult probationers